

# IURC Water Facts

The water sector is the most capital intensive of all utilities.

The drinking water and waste/water sectors are challenged by lack of economies of scale, high capital requirements, fragmentation and a low public profile.

Competition for service territory and new customers is accelerating in Indiana.

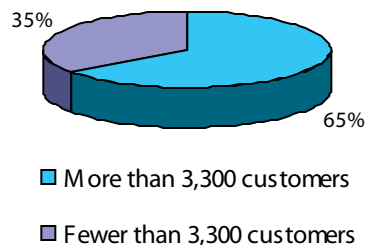
Water utilities establish their territories on a “first-come, first-served” basis without Commission oversight.

There are few interconnections between water utilities.

The Commission has the authority to settle disputes between water utilities.

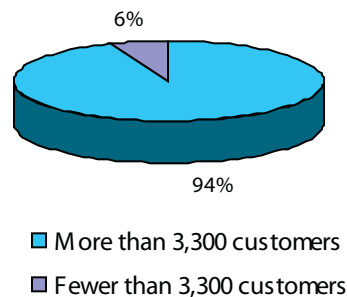
Troubled utilities serve a small number of customers, but may consume a great deal of state agency time and effort.

*Number of Utilities by Size*



65% of regulated water utilities serve fewer than 3,300 customers.

*Customers Served by Size*



Only 6% of Hoosiers served by regulated water utilities are served by utilities that have more than 3,300 customers.

Water/Wastewater can be provided by:

- \*Investor Owned Utilities;
- \*Municipals;
- \*Not For Profits;
- \*Water Authorities;
- \*Regional Water/Sewer Districts;
- \*Conservancy Districts.

**The legal form of a utility determines if it is regulated by the IURC and the extent of regulation.**

### *10 Largest Regulated Water Utilities*

*(Ranked by number of residential customers)*

<i>Indianapolis Water Company</i>	<i>263,107</i>
<i>Indiana-American Water Co.</i>	<i>246,974</i>
<i>Fort Wayne Municipal Water</i>	<i>63,533</i>
<i>Evansville Municipal Water</i>	<i>57,589</i>
<i>South Bend Municipal Water</i>	<i>36,002</i>
<i>Carmel Municipal Water</i>	<i>24,019</i>
<i>Lafayette Municipal Water</i>	<i>22,842</i>
<i>Anderson Municipal Water</i>	<i>21,409</i>
<i>Utility Center</i>	<i>18,472</i>
<i>Bloomington Municipal Water</i>	<i>16,886</i>

### Several agencies share oversight of Water/Wastewater Utilities

- Indiana Utility Regulatory Commission
- Office of Utility Consumer Counselor
- Indiana Department of Environmental Management
- Department of Natural Resources
- Indiana State Department of Health

While more state agencies share in the mission of assuring water availability, quantity and affordability, water utilities are not subject to federal economic oversight.



#### Facts about water leaks

- A steady drip wastes one gallon every 15 minutes.
- A steady trickle wastes one gallon every 4 minutes.
- A steady stream wastes one gallon every minute.
- Dripping faucets and leaking toilets account for as much as 14% of all indoor water use, equivalent to 10 gallons per person of water lost per day.

The rates, terms and conditions of service for investor-owned water and wastewater utilities are regulated by the IURC.

Rates for Regulated Municipal Water Utilities and Conservancy Districts are set by the IURC.

State statute allows Municipal Utilities to opt out of IURC jurisdiction.

Investor owned water and wastewater utilities with less than 300 customers can opt out of IURC jurisdiction.



It is important to remember that water is a valuable resource and economic development tool but, it is also a limited resource.

Only 1% of Earth's water is available for human consumption.